

VantaConnex Terms of Service

Effective Date: 1/1/2025

VantaConnex is an online scheduling service owned and operated by **MedVanta LLC**. By using the VantaConnex platform, you agree to the following Terms of Service (TOS). Please read these carefully before using any part of VantaConnex.

1. Consent to Share Information

By using VantaConnex, you acknowledge and agree that you may be sharing sensitive personal health information with **MedVanta LLC**, including information necessary for scheduling medical appointments. You consent to the collection, processing, and use of this information in accordance with applicable privacy laws, such as the Health Insurance Portability and Accountability Act (HIPAA). We do our best to protect your information using industry-standard best practices for secure transmission and storage, but you acknowledge that no system is completely secure.

2. User Responsibility

You understand and agree that your use of VantaConnex is voluntary. VantaConnex provides a self-service scheduling platform, and the information exchanged through the website is between you and the recipients (such as healthcare providers). You are responsible for ensuring that any information shared is accurate and appropriate for the intended purpose.

3. Health Information and Appointment Scheduling

VantaConnex may facilitate the sharing of sensitive health information to coordinate and schedule medical appointments. While VantaConnex and its operators do not offer medical advice, diagnoses, or treatment, the information shared may be used by healthcare providers to support your care. You are responsible for the accuracy of the health information shared, and your healthcare provider will treat this information according to their own privacy policies.

4. No Medical Advice

VantaConnex and its operators do not offer medical advice, diagnoses, or treatment. Any health-related information shared through VantaConnex is for appointment scheduling and communication purposes only and should not replace consultations with healthcare professionals. All costs, fees, or charges related to the communication, services, or healthcare interactions between you and third parties, including healthcare providers, are strictly between you and those third parties. **MedVanta LLC** is not responsible for any costs, billing disputes, or services provided by healthcare providers or third parties.

5. Eligibility

By using VantaConnex, you confirm that you are at least 18 years of age or older, or of legal age in your jurisdiction to form a binding contract, whichever is higher. You are not permitted to use VantaConnex if you do not meet this age requirement.

6. Limitation of Liability

To the fullest extent allowed by law, **MedVanta LLC** and its operators are not liable for any damages or losses that may occur from the use of VantaConnex, including but not limited to the mishandling of sensitive information, delays in communication, or technical issues.

VantaConnex is provided on an "as-is" basis without warranties of any kind, whether express or implied. The use of VantaConnex is at your own risk, and **MedVanta LLC** is not responsible for any issues arising from its use, including errors in data transmission or failure to secure appointments with healthcare providers. Any claim arising from your use of VantaConnex must be brought within **one (1) year** from the date of the event that gave rise to the claim, after which such claims are permanently barred.

7. Indemnification

You agree to indemnify, defend, and hold harmless **MedVanta LLC**, its affiliates, officers, directors, employees, and agents from and against any and all claims, liabilities, damages, losses, or expenses (including legal fees) arising out of or in any way connected with:

- Your access to or use of VantaConnex services.
- Your violation of these Terms of Service.
- Any claims made by a third party arising from your use of VantaConnex, including any medical, legal, or regulatory issues related to the healthcare services you schedule.

8. Security and Data Privacy

We do our best to prioritize the security of your sensitive health data. While we take reasonable steps to encrypt data during transmission and store it securely, no system can be completely secure. By using VantaConnex, you acknowledge and accept the inherent risks involved with data transmission over the internet.

9. User Consent and Data Sharing

By using VantaConnex, you agree to our Privacy Policy, which explains how your data is collected, used, and shared. You understand that you may withdraw your consent to share data at any time by ceasing use of the VantaConnex website.

10. Changes to the TOS

We may update these Terms of Service from time to time. Continued use of VantaConnex after updates constitutes your acceptance of the revised terms.

If you do not agree to these terms, please do not use VantaConnex.